

## Residential Services

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**Program Location:**

Howell, Michigan

**Program Hours of Availability:**

We offer 24-hour customer care 365 days a year at group home living and by service plan for residential apartments.

**Website for More Information:** <https://www.wskills.com/residential-services/>

**Program Description:**

Our residential program is focused on helping individuals achieve the greatest level of independence possible. We provide services to individuals with neurological, developmental, physical, and mental health conditions. Our program offers a range living options from beautiful home-like settings to supported apartments where residents work on developing the skills for greater independence with support of our caring staff. Every person has a unique set of goals and abilities. Our services are designed to be highly individualized but always focused on helping each person reach their greatest social, emotional, and functional potential.

**Summary of Service:**

As a locally operated 501(c)(3) non-profit organization, we are committed to the individuals, families, and communities we serve. We work directly with each person served, their family, and a team of healthcare professionals to ensure needs are met through a highly individualized service plan. Stakeholders may include the individual, family member(s), guardians, referral facility discharge planners, medical providers, case managers, and adjusters.

WSC's residential services include two distinct program types:

- The **Howell residential home and supported apartments** serve individuals with traumatic brain injury (TBI) and emphasize cognitive, behavioral, and physical rehabilitation in a community-integrated setting.

- The **Genoa Township group home** provides a supportive environment for individuals with physical disabilities, developmental disabilities, and/or mental illness, focusing on daily living assistance, wellness, and stability.

Each person's service plan is developed collaboratively and is reviewed at least annually or whenever a significant change in health or functional status occurs. The plan outlines supports in areas such as personal care, medication management, mobility, transportation, socialization, and community involvement. Our direct support professionals assist with activities of daily living (eating, toileting, bathing, grooming, dressing, transferring), reminders for appointments, support for social-emotional needs, and other individualized goals.

For individuals with TBI residing in the Howell group home or apartments, WSC incorporates the **Mayo-Portland Adaptability Inventory (MPAI)** to monitor functional progress and support goal development. The MPAI is administered at regular intervals to track changes in adaptability, cognitive and physical functioning, and social integration, and is used to inform service planning and discharge readiness.

### **Discharge/Transition Criteria:**

A resident may be considered for discharge or transition when:

- They have met the goals outlined in their individualized service plan and demonstrate functional gains in independence or behavioral stability.
- The Mayo-Portland Adaptability Inventory (MPAI) and supporting data indicate readiness for a more independent or less restrictive setting.
- The individual, their guardian, and treatment team agree that a different level of care (e.g., independent living, skilled nursing, inpatient support) is more appropriate.
- Discharge is necessitated by relocation, a change in funding, or other administrative or external factors.

Transition planning is person-centered and begins early in the course of service. It includes:

- A comprehensive review of progress toward goals
- Interdisciplinary team collaboration
- Transfer of clinical information and care summaries
- Education and advocacy support for family and/or new providers
- Referrals and environmental support recommendations for the next setting

WSC conducts a **90-day post-discharge follow-up** to assess the individual's transition success, provide additional resources if needed, and promote continuity of care.

### **Staff Experience:**

WSC staff backgrounds include master and bachelors' educational degrees; experience in the areas of vocational rehabilitation, vocational rehabilitation counseling, teaching, social work, human resources,

HR development of youth and adult services, geriatric services, certified brain injury specialist, business administration, staffing recruitment, psychology, service industry, and management. In addition, staff participates in annual job specific training in Recipient Rights, Blood Borne Pathogens, Person Centered Planning, Grievance & Appeals, Deficit Reduction, Limited English Proficiency, CPR/First Aid, and Medication Administration Review, which includes distribution and storage of medication only allowable following the written orders of a licensed physician for the purpose of maintaining health and treatment.

**Population(s) Served:**

**Howell Group Home & Apartments:**

Adults with Traumatic Brain Injury (TBI)

**Genoa Group Home:**

Adults with physical disabilities, developmental disabilities, and/or mental health diagnoses

All individuals must be medically stable and not in need of skilled nursing-level care.

**Referral Process:**

Authorization for service form is completed by referring agent, individual or family member to the WSC Employment Services Manager.

Referrals can be made to (810)534-6116 Anita or (810)534-6163 Amy.

**Who can make a referral:**

Self-referrals are accepted as well as referrals from family members, physicians or health and human service providers such as, service coordinators, therapists and/or hospital social workers, Michigan Rehabilitation Services, automotive and medical insurance carriers, and Community Mental Health.

**How is a referral made:** Individuals are referred for admission to services through Community Mental Health, Michigan Rehabilitation Services, Medical and Vocational Case Managers, self-referrals, families, by other service providers, such as service coordinators, therapists and/or hospital social workers.

**What documents or information will the consumer need to have in order to enroll:** An authorization or written service referral form needs to be completed which specifies the expected outcomes, amount, frequency and duration of services. Depending on the service authorized, a participant may also need a physician's script.

**Role of Family/Support Network:**

The involvement of family members, legal guardians, and natural supports—as identified by the person served—is central to service planning and success.

WSC ensures these partners are:

- Invited to participate in the development and review of service plans
- Included in discharge and transition planning
- Offered education, counseling, and advocacy support
- Provided remote participation options (e.g., phone, video call) if in-person meetings are not feasible

WSC values family input and strives to maintain open communication throughout the person's time in the program.

**Funding Source:**

We accept most insurance policies (e.g. medical, auto, worker's comp, etc.) Michigan Rehabilitation Services, Community Mental Health and private pay. We also receive funds through the Work Skills Corporation Foundation.

**Cost to Consumer:**

Fees for service are based upon ability to pay or coverage such as private pay, insurance carriers, Community Mental Health, Michigan Rehabilitation Services or Department of Human Health Services. Service rates vary on the service needed and can be obtained upon request.

**WSC Shares information about the scope of our services with:**

- The persons served
- Families/support systems, in accordance with the choices of the persons served
- Private Referral and other Resources
- Payers and Funding Sources
- Other Relevant Stakeholders
- The General Public
- Michigan Rehabilitation Services
- Michigan Department of Corrections

**WSC also reviews the scope of its services annually and updates it as necessary.**